

# Litigation Support Services...

## Unitization & Coding Services

Accurate output & On-time delivery

Service Delivery Model - Second to None



24 | 7 | 365

Flexible Global Delivery Capabilities



# Global InfoVision

**Global InfoVision** is a leading provider of various Information Technology solutions and services. Since 1998, we are actively involved in Software Development Services and IT/BPO solutions such as Litigation Support and Medical Billing Services. Our business model is built around focusing on building long-term relationships and thereby delivering quality services and solutions. Our services manifest in maximum return on investment, improved productivity, increased revenue, and enhanced customer satisfaction.



*Total Customer Satisfaction*  
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**Global InfoVision's** core strength lies in its capacity to execute Litigation Support Service projects on time and deliver quality output. **Global InfoVision** is experienced and flexible in customizing the projects as required. After receiving extensive training by a major US Litigation Service Firm; **Global InfoVision** handled unitization & coding projects of all sizes (*4+ million documents till date*) with excellent quality.

Our recent projects include:

- ⌘ Coding services for 600,000 documents for a major firm in Houston.
- ⌘ LDD and Coding Services for a 218,000 documents for a major firm in Chicago & Dallas.
- ⌘ LDD & Coding Services for 150,000 documents for a major firm in Miami & Houston.

**Global InfoVision** views that the most vital component of any litigation matter is accurate and prompt coding and indexing. **Global InfoVision** follows industry standard processes and techniques to deliver the best possible output in a very cost-effective way.

QUALITY CONVERGES WITH INTEGRITY

## *Benefits... What do you get?*

**The Benefits of Global InfoVision's Litigation Support includes:**

- ⌘ Experienced Staff in handling all types of projects and requirements.
- ⌘ Flexible to accommodate all customizations.
- ⌘ Communication with customers on all phases of the project.
- ⌘ Excellent customer support and services.
- ⌘ Excellent infrastructure with well designed data security.
- ⌘ Quality and Confidentiality assured.
- ⌘ Ongoing training and improvement of processes and methodologies.
- ⌘ Substantial cost savings of 40-50% vs. Domestic Services.
- ⌘ Excellent references from our customers verifying our quality and timeliness.



## Quality... Our Primary Commitment

**Global InfoVision's** goal is to achieve excellent quality through maximum accuracy. **Global InfoVision** uses multi-pronged industry standard policies and procedures involving Quality Control, Quality Assurance and Quality Audit. Project specific checklists are developed in the initial planning stages and are executed with precision. Based on experience of similar projects, **Global InfoVision** pro-actively works with client's team in identifying and clarifying potential errors. Employees are briefed and monitored continuously throughout the project to achieve 100% accuracy.

### Highlights:

- ✦ Qualified and committed manpower imbued with integrity.
- ✦ State-of-the-art infrastructure with excellent backup and security measures.
- ✦ High bandwidth internet and secured FTP for data transfer.
- ✦ General and project specific training to the team at all stages.
- ✦ Excellent Feedback mechanism and support to the client.



## TECHNOLOGY CONVERGES WITH CAPABILITY Services... What we offer?

**Global InfoVision** offers a comprehensive array of services for Legal Information Management. **Global InfoVision** offers cost-effective solutions to take advantage of advanced automation and processes via quality data output available for analysis in real-time.

### Range of Litigation Support Services:

- ✦ Logical Document Determination.
- ✦ Coding & Indexing.
  - Objective/Bibliographical Coding.
  - Subjective/In-Text Coding.
- ✦ Electronic Data Discovery.
- ✦ Optical Character Recognition.



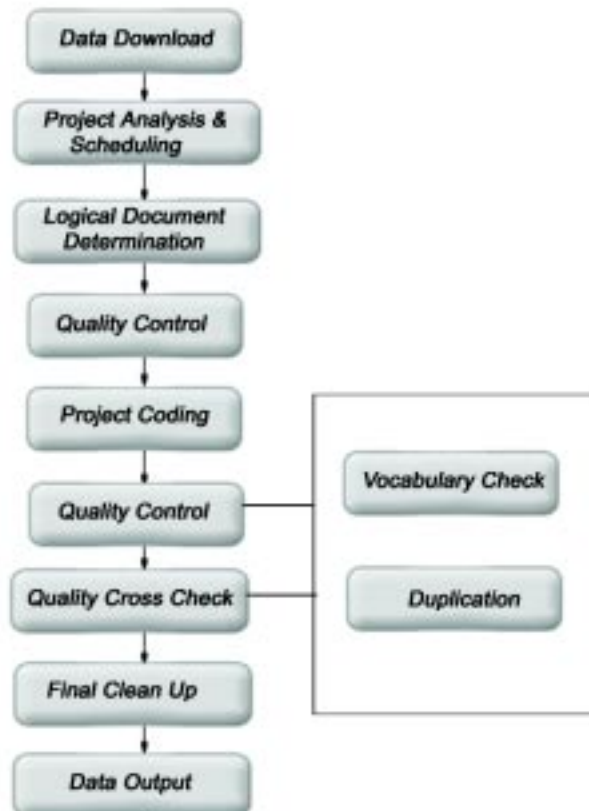
## CUSTOMIZATION CONVERGES WITH MAXIMIZATION

## Quick Turnaround Time



**Global InfoVision** unparalleled work product combined with a quick turn-around time are the components that our clients have come to know and respect. We deliver with accuracy every time with a rate that is 100% cost-effective .

# Project Flow



## Business Process Outsourcing

*...OUR PRIMARY FOCUS*

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